

Hurley Patient Participation Group Steering Committee

Minutes of the Steering Committee on

Thursday 23rd May 2019 at 10.00 am

Hurley Clinic Conference Room

Present: Christine Tan, Priscilla Baines, Dilys Cossey, Cortina Henderson,
David Pritchard-Jones, Guillaume Baltz and Nina Clarke Sue Giles

Shaju Panickar, Claudette Wright, Satinder Kumar

Apologies - Jo Hykin, Polly Hutchison

1. **Minutes of the meeting of 23rd May 2019 and matters arising:** Agreed
2. **Hurley Clinic developments: update.**

Hurley and Riverside Practices

Patients are now allowed to book appointments at either practice. A duty GP session has been added to Riverside as we at the Hurley have a triage session.

E-consults - This service has helped patients having access to a GP more quickly. It also frees up some of the time of GP's spent seeing patients, especially those with admin issues.

3. **Staffing:** Practice nurse Agueda has returned from Maternity and doing one day per week. Rujina Begum (HCA) & Jasper Dacoco (Reception) have resigned from their roles due to personal reasons
4. **Communications with Patients:** use of texting system - update. This has been raised several times by the PPG Network with the Lambeth Clinical Commissioning Group but so far there has not been a response although one of the senior CCG staff was supposed to be contacting the Information Commissioner's office.

5. Recent and future Activities

The previous **Dying Matters** event was small but those who attended said that the talk by David Rowley from the CCG was useful. We are hoping to hold another event at Riverside possibly in October on Dying Matters etc with Verena Hewat from Compassion in Dying.

Healthy Eating planned on the morning of 17 July in the Hurley Clinic waiting area as usual, if possible, with a nutritionist available. Guillaume is

very happy to do posters.

Healthy Eating to be held at Riverside

Satinder to ask Dr Leonard if his wife (a well-known nutritionist) would be willing to talk at a patient meeting about nutrition etc, pitched at a level suitable for the Riverside patient community. No date was agreed.

6. **Mind and body.** Dr.Clare Gerada to be asked to speak at a patient meeting about work/life balance, stress and mental health etc at Riverside. The meeting should be organised in the evening so that Riverside patients are able to attend. We will try to arrange for September. The actual date depends on Dr.Gerada's availability.
7. **Primary Care Networks:** It was advised by Pam at a meeting earlier this year that the Hurley Clinic under new NHS requirements is to become part of a Primary Care Network. The Clinic will network with South Lambeth Road Practice, Waterloo Medical Centre, Lambeth Walk, Mawbey Brough and Vauxhall Surgery. This new PCN consists of GPs and Managers who will be working together develop local services. The Networks can use money allocated to them to employ Pharmacists, Care Navigators and schemes involving social prescribing. The aim is that the PCNs are established as from the 1st July 2019. Our PCN has been meeting over the last few months to establish agreement and rapport between the practices. Priscilla said on behalf of the meeting that she hopes that PCNs will give a voice to the PPG. Satinder will update everyone about Primary Care Networks (PCNs) in the next meeting.
8. Date of next meeting; 25th July 2019 at Riverside Medical Practice at 10.00am

Meeting ended at 12.00